



Do Good Door County Aging in Place Survey

2022 Final Report



ST. NORBERT COLLEGE

Strategic
Research
Institute

2022 DO GOOD DOOR COUNTY AGING IN PLACE SURVEY

Final Report

11.11.2022

Executive Summary, Frequency Questionnaire, and
Open-Ended Comments

EXECUTIVE SUMMARY

OBJECTIVES

Quantify perceptions for Do Good Door County that measure and assess home care and age-in-place needs in Door County.

- Understand community perception of needs and structural supports that positively allow Door County residents to remain in their homes as they age.
- Measure and assess physical, social, economic, and environmental supports desired by community members to support successful aging in the home.
- Gauge the readiness of the community to address perceived barriers to providing support structure for aging in place.

KEY SURVEY FINDINGS

Support matters for successful aging.

Perspectives varied regarding what services might be most helpful, but when asked which types of services would help residents stay in their home as they age, over half said snow removal/lawn mowing (68%), home maintenance (66%), help with housework (56%), and/or high-speed internet connectivity (56%).

There is ambiguity around successful aging in Door County.

Approximately two-fifths (38%) of residents who live alone don't know or are not sure what they would do if a time came when they could no longer live on their own. Another 5% indicate they haven't thought about what they would do. Of those who live alone and have thought about what they would do, most say they would move into an assisted living facility (26%).

Engagement matters.

Most Door County residents would like to engage in more social activities as they age, with only 16% who indicate they would not like to engage more socially. Half or more said they would like to engage through volunteer opportunities (55%) and/or engage in the community (50%). Many would also like to engage at the Aging and Disability Resource Center, YMCA, or other facility (38%), in their own home (37%), and/or with a part-time job (22%). These findings support two important conclusions. First, engagement is a key part of successful aging. Second, understanding how best to support engagement is an open question worthy of further investigation.

Door County is the place to be.

The vast majority (86%) of residents would rather stay in their Door County home as they age.

Income is not the primary driver, yet.

Among most respondents, there is strong confidence in residents that they (and their spouse, if applicable) will have enough income and assets to last throughout their retirement years (35% Very confident, 46% Somewhat confident).

Specialized health and mobility support is a primary concern.

When considering issues that people sometimes face when they get older, nearly half of survey respondents report the following is or could be an issue:

- not able to drive a car (48%),
- difficulty with mobility (46%),
- memory loss (44%),
- a serious illness (44%).

However, many believe the following will not be an issue with aging:

- having trouble paying their bills (49%),
- feeling that they are not needed by other people (47%).

A small but important group of older residents still support dependent adults.

Most residents do not provide support to an older adult or an adult with a disability (57%). Those that do, mostly provide occasional or infrequent support (21%). This group will require complex support to successfully age in place.

The Internet is not yet a substitute for word-of-mouth.

Two-thirds (66%) find out about Door County services available to them via word of mouth. A general Internet search (50%) and from the newspaper (48%) are also common avenues Door County residents find out about services available to them.

SURVEY METHODOLOGY AND DESCRIPTION

Do Good Door County collaborated with the Strategic Research Institute (SRI) at St. Norbert College in the fall of 2022 to conduct a study of current and future needs and concerns associated with aging in place in Door County. Findings from the study will inform a series of discussion panels and will be useful for future policies and planning efforts.

The analysis of the perceptions and attitudes of Door County residents is based on an online survey conducted from October 4 to October 25, 2022. Door County residents were recruited through email (with multiple reminders) and postcard solicitations. More than 1,700 recruitment emails were sent to Door County residents. All emails were provided by members of Do Good Door County. The sampling methods employed were designed to include both those with and without internet access. The survey was conducted in English with a median completion time under 10 minutes. The survey results are unweighted and represent the voices of many residents of Door County.

The final analytic sample includes 1,233 completed surveys. Most respondents are women, over the age of 50, and have lived in Door County for more than 15 years. The median income for respondents ranges from \$75,000 to less than \$100,000. The largest percentage of respondents live in Sturgeon Bay (29%). More than 70% of respondents live in the smaller communities that dot Door County.

The SRI administered the survey and performed all data analysis and reporting.

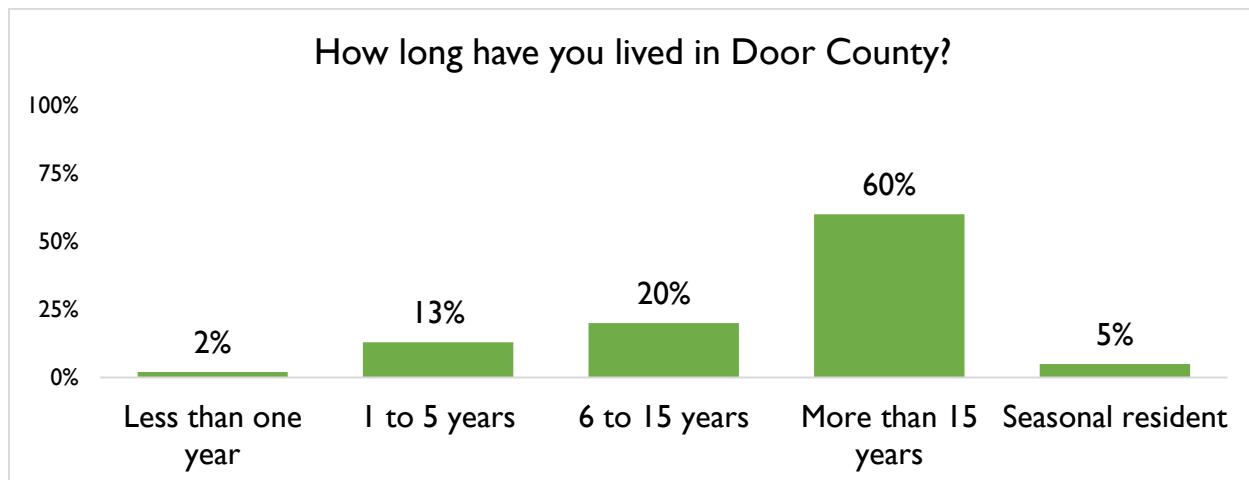
2022 Do Good Door County Aging in Place Survey Frequency Questionnaire (N=1,233)

Do Good Door County, a non-profit tackling aging concerns in Door County is embarking on a series of action plans to help make aging in place safe, enjoyable, and viable for current and future residents. A core part of developing an effective action plan is to collect information and feedback from Door County residents regarding how you view the opportunities and challenges faced by those who wish to age in place and to identify ways we can all work together to enhance the age-in-place infrastructure. The study is designed to give us information that will tell us where Door County is today and what directions we can take to make improvements.

Please take a few minutes out of your busy day to complete this survey. The survey will take you about 3-5 minutes to complete. Your individual responses will be completely confidential and will never be linked directly to you or your name or home. The results of this survey will be made available to all Door County residents.

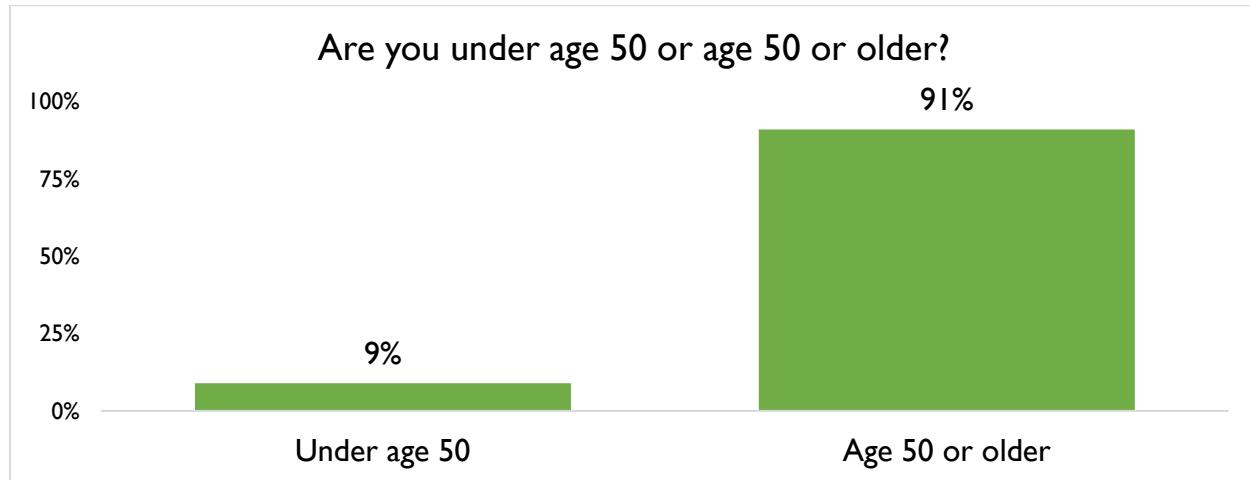
I. How long have you lived in Door County?

Less than one year	2%
1 to 5 years	13
6 to 15 years	20
More than 15 years	60
Seasonal resident	5



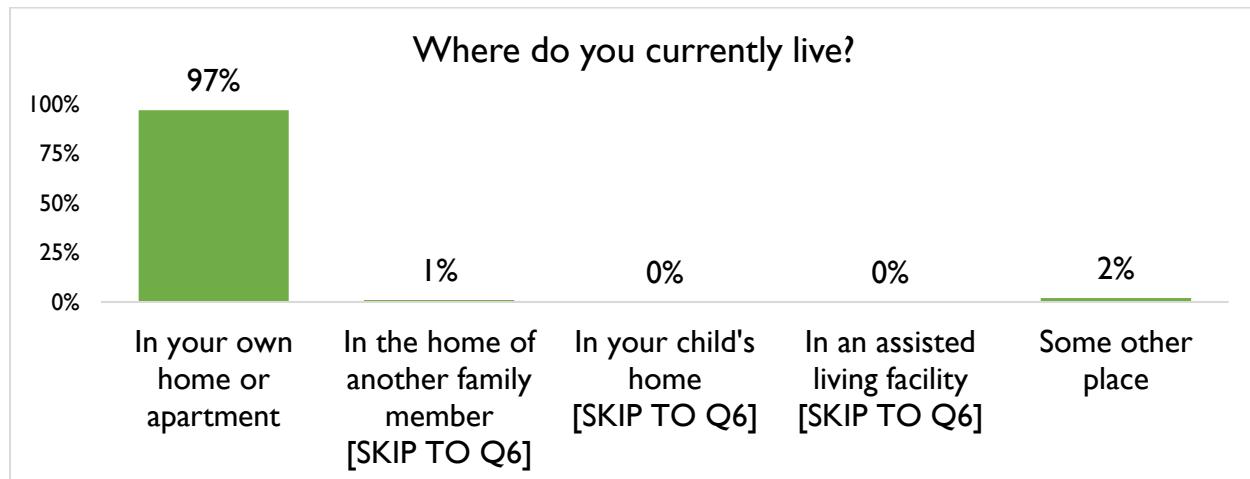
2. Are you under age 50 or age 50 or older?

Under age 50..... 9%
Age 50 or older..... 91%



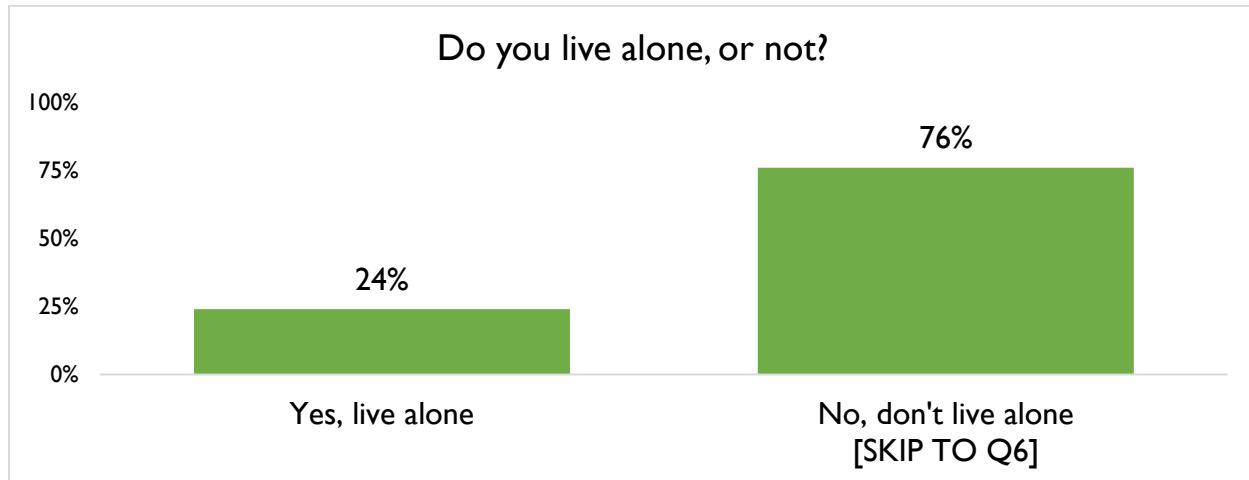
3. Where do you currently live?

In your own home or apartment..... 97%
In your child's home..... <1 [SKIP TO Q6]
In the home of another family member 1 [SKIP TO Q6]
In an assisted living facility..... <1 [SKIP TO Q6]
Some other place, please specify: _____ 2



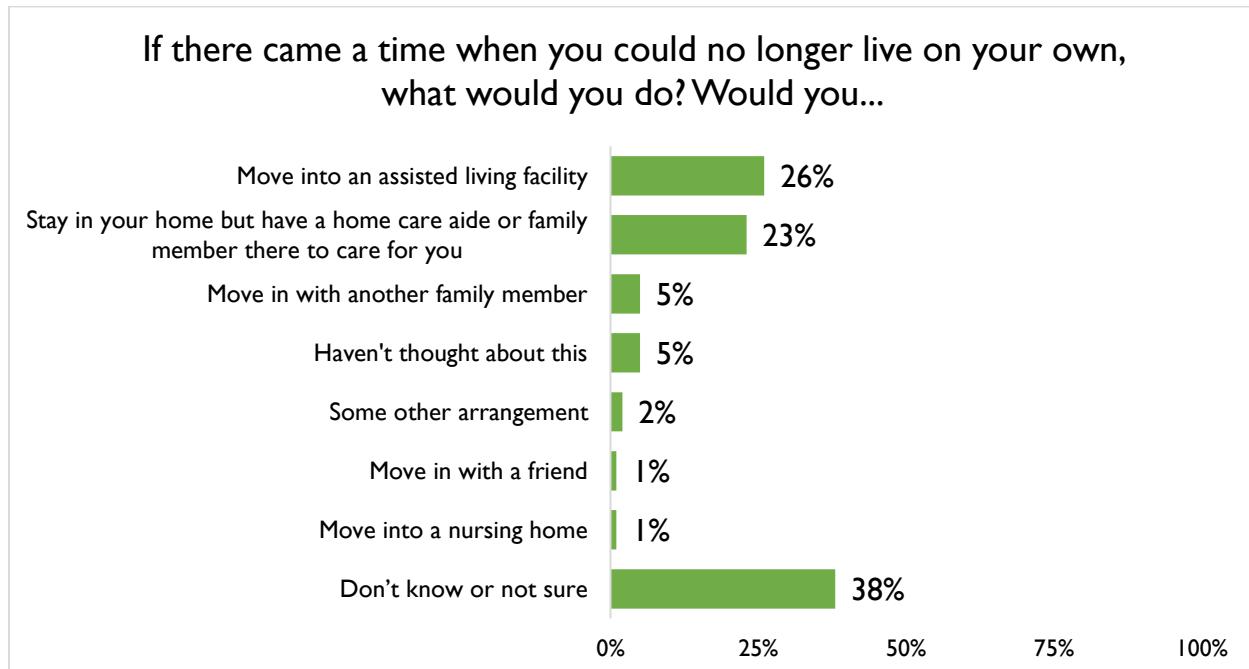
4. Do you live alone, or not?

- Yes, live alone 24%
No, don't live alone 76 [SKIP TO Q6]



5. If there came a time when you could no longer live on your own, what would you do? Would you...

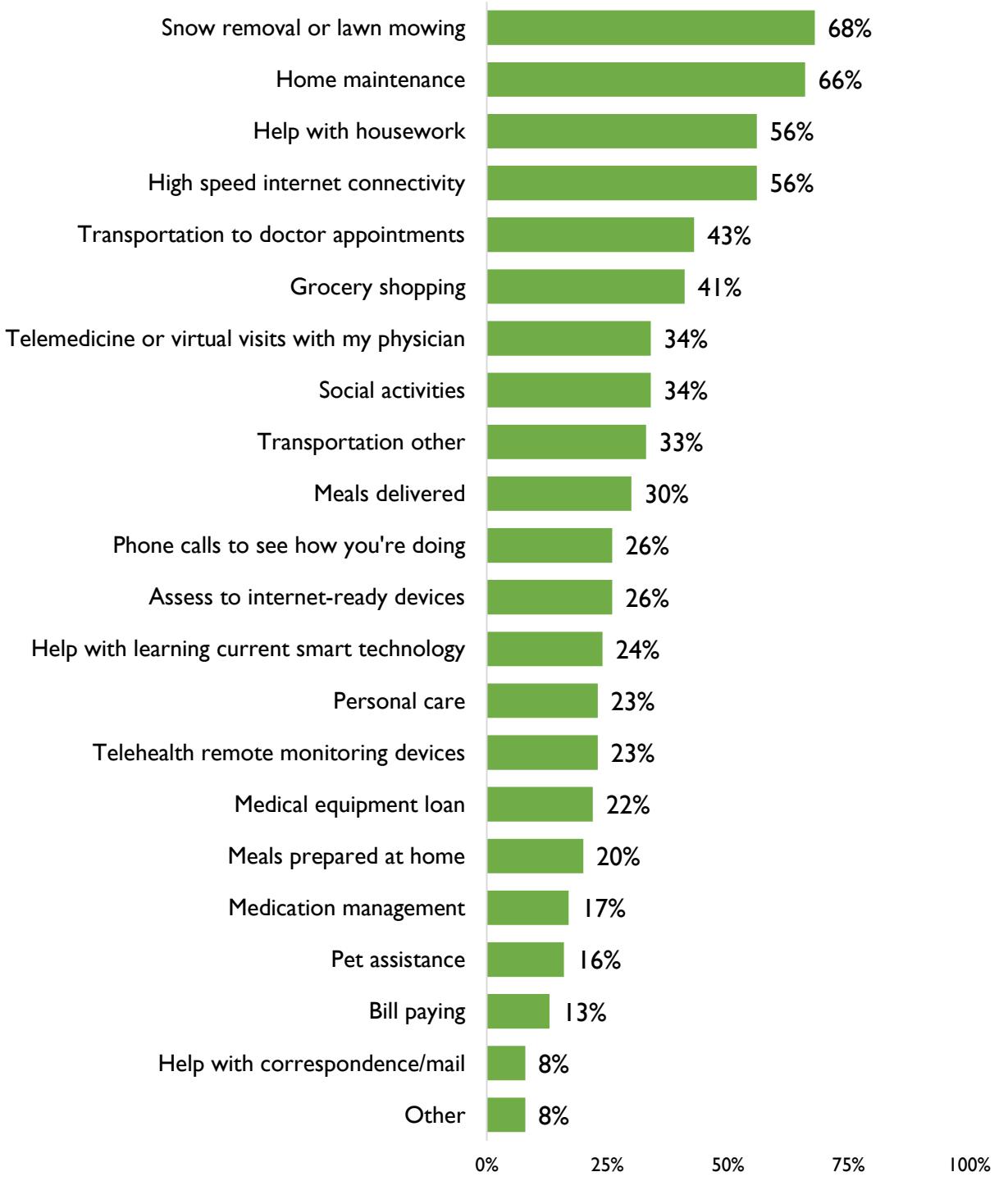
- Stay in your home but have a home care aide or family member there to care for you..... 23%
Move in with another family member 5
Move in with a friend 1
Move into an assisted living facility 26
Move into a nursing home 1
Some other arrangement..... 2
Haven't thought about this 5
Don't know or not sure 38



6. Which of the following types of services would help you stay in your home as you age? Please check all that apply.

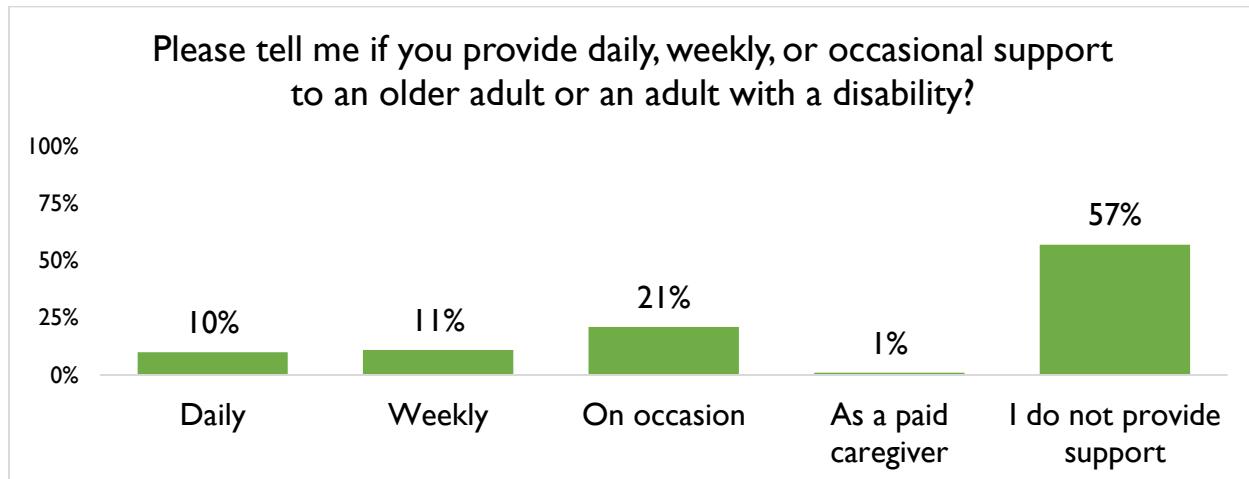
Transportation to doctor appointments	43%		n=529
Transportation other	33%		n=412
Help with housework.....	56%		n=690
Meals delivered.....	30%		n=368
Meals prepared at home.....	20%		n=250
Grocery shopping	41%		n=510
Telemedicine or virtual visits with my physician	34%		n=418
Home maintenance	66%		n=814
Social activities.....	34%		n=420
Personal care	23%		n=288
Help with correspondence/mail	8%		n=92
Help with learning current smart technology	24%		n=293
Phone calls to see how you're doing.....	26%		n=316
Pet assistance	16%		n=199
Snow removal or lawn mowing	68%		n=832
High speed internet connectivity	56%		n=695
Telehealth remote monitoring devices	23%		n=285
Medical equipment loan.....	22%		n=270
Bill paying	13%		n=160
Access to internet-ready devices	26%		n=322
Medication management.....	17%		n=212
Other, please specify: _____	8%		n=100

Which of the following types of services would help you stay in your home as you age?
Please check *all* that apply.



7. Please tell me if you provide daily, weekly, or occasional support to an older adult or an adult with a disability?

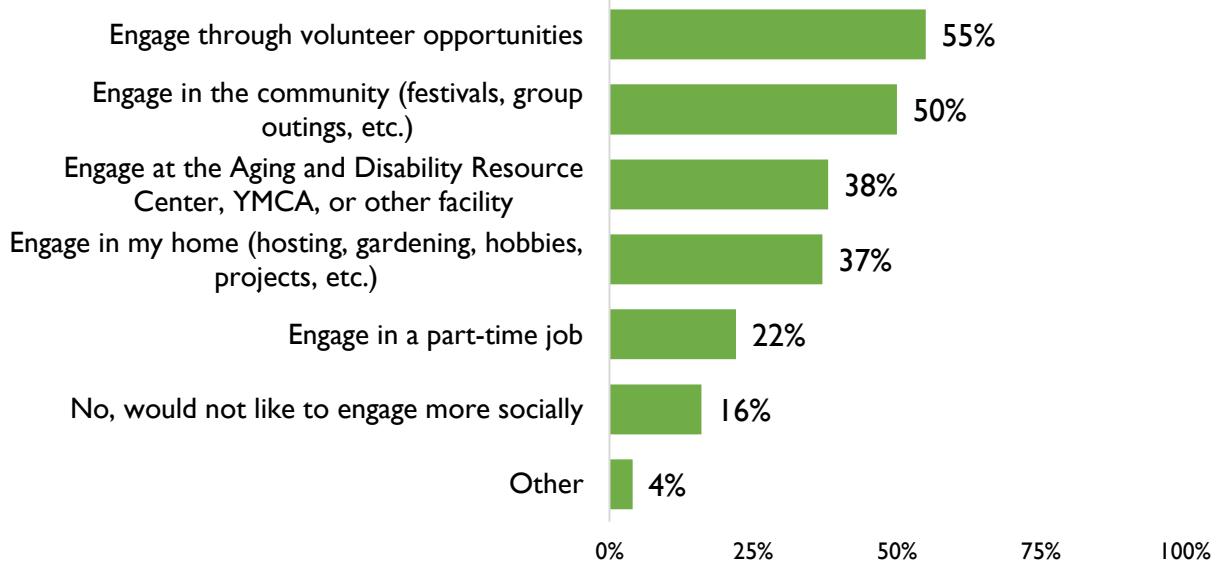
Daily	10%
Weekly	11
On occasion	21
As a paid caregiver.....	1
I do not provide support.....	57



8. Would you like to engage in more of the following social activities as you age? Please select all that apply.

Engage in the community (festivals, group outings, etc.)	50%		n=611
Engage in my home (hosting, gardening, hobbies, projects, etc.)	37%		n=455
Engage at the Aging and Disability Resource Center, YMCA, or other facility	38%		n=465
Engage through volunteer opportunities	55%		n=682
Engage in a part-time job	22%		n=268
Other, please specify:	4%		n=52
No, would not like to engage more socially	16%		n=202

Would you like to engage in more of the following social activities as you age?
Please select all that apply.

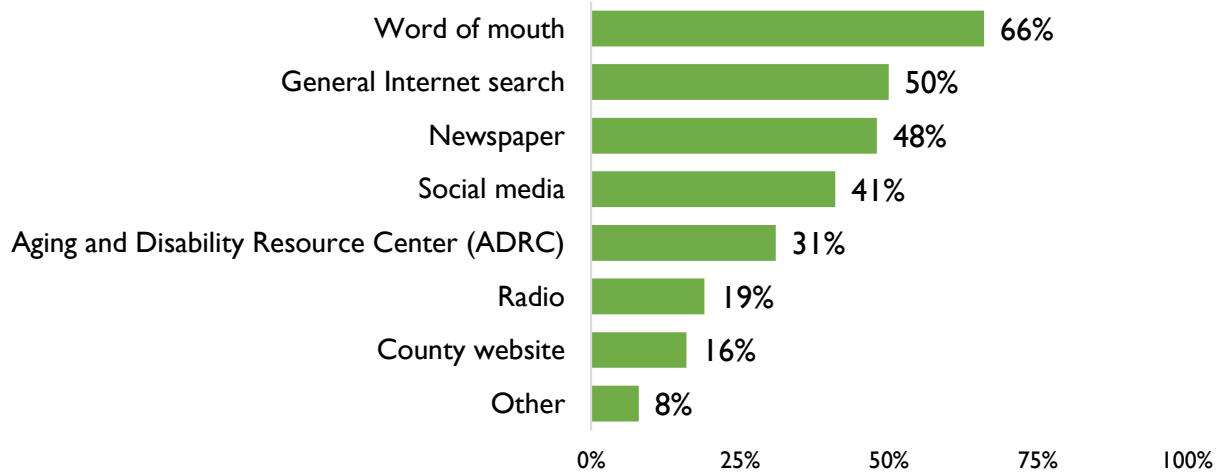


9. How do you find out about Door County services available to you? Please select all that apply.

General Internet search	50% n=612
Social media.....	41% n=501
Word of mouth	66% n=813
County website	16% n=191
Aging and Disability Resource Center (ADRC).....	31% n=382
Newspaper	48% n=594
Radio.....	19% n=235
Other, please specify: _____	8% n=92

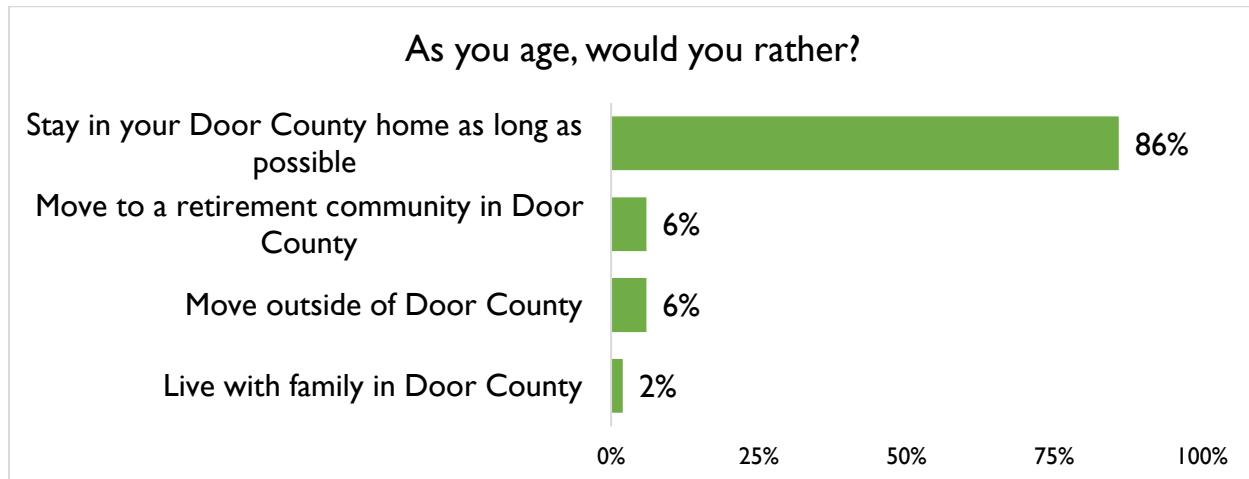
How do you find out about Door County services available to you?

Please select all that apply.



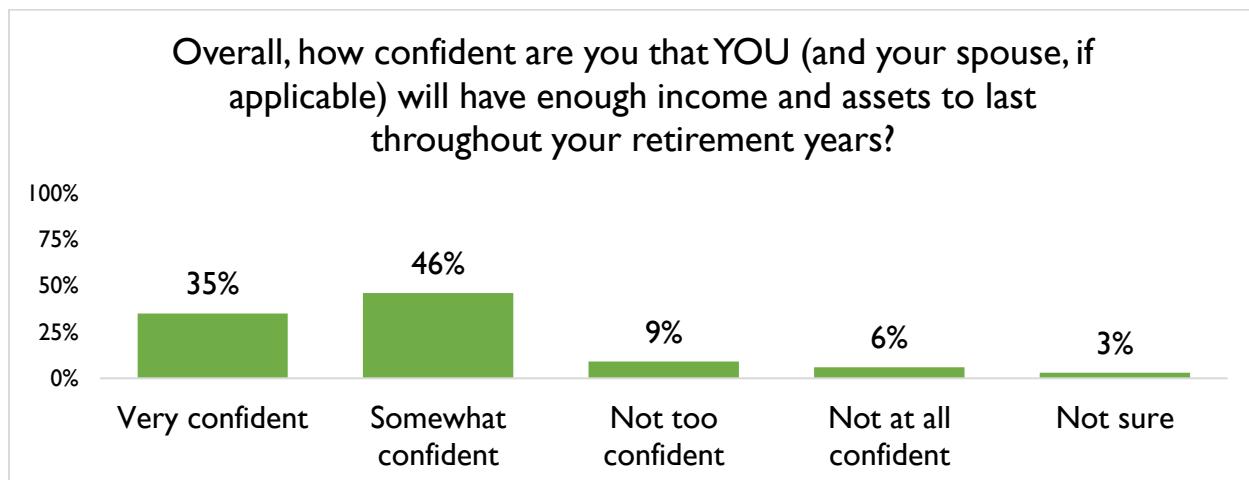
10. As you age, would you rather?

Stay in your Door County home as long as possible	86%
Live with family in Door County	2
Move to a retirement community in Door County	6
Move outside of Door County	6



11. Overall, how confident are you that YOU (and your spouse, if applicable) will have enough income and assets to last throughout your retirement years?

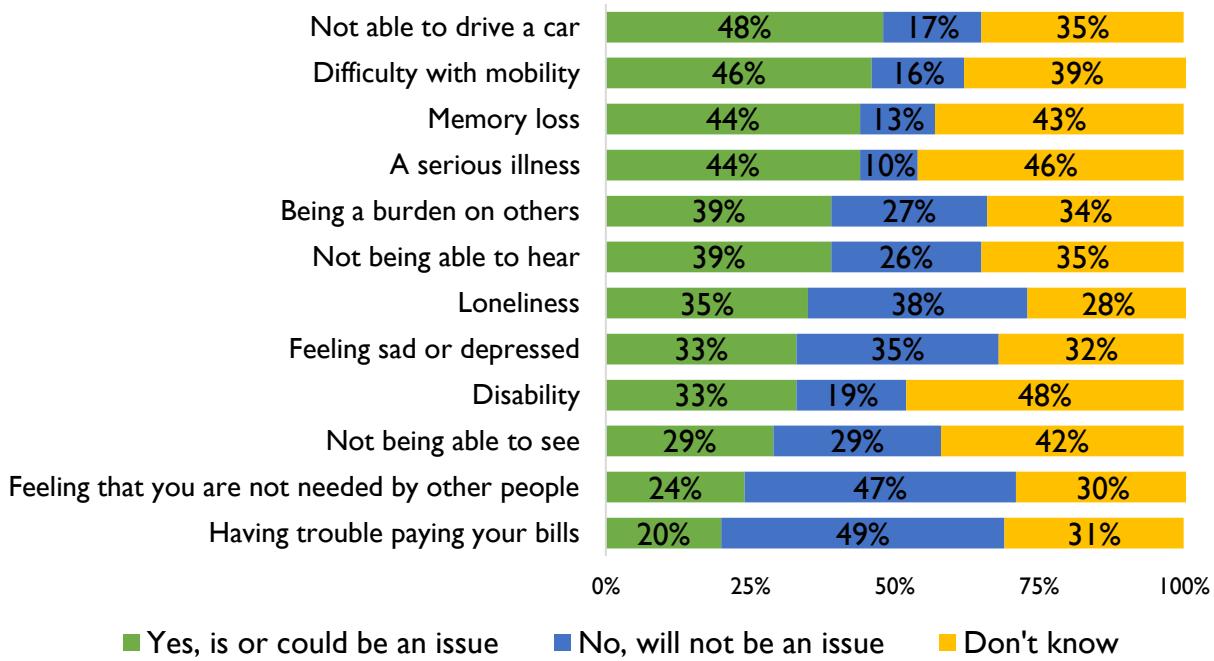
Very confident	35%
Somewhat confident	46
Not too confident	9
Not at all confident	6
Not sure	3



12. Here is a list of issues people sometimes face when they get older. For each one, please indicate if this is something you believe could be an issue for you.

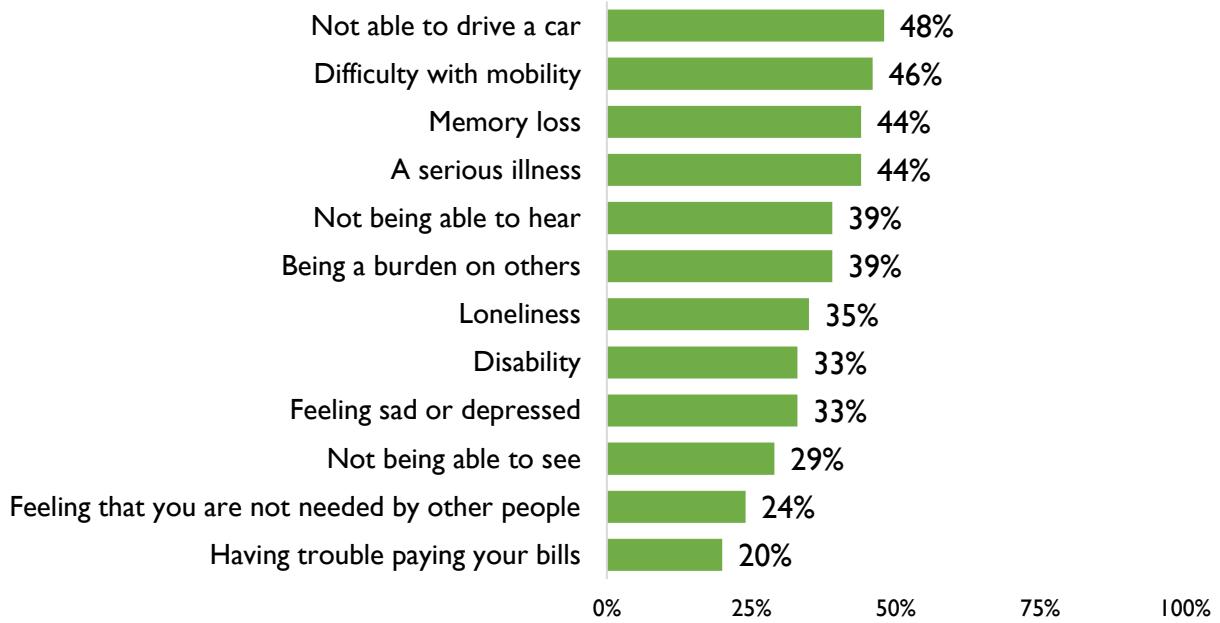
	Yes, is or could be an issue	No, will not be an issue	Don't know
a. A serious illness	44%	10%	46%
b. Memory loss	44	13	43
c. Being a burden on others	39	27	34
d. Not able to drive a car	48	17	35
e. Feeling that you are not needed by other people	24	47	30
f. Having trouble paying your bills	20	49	31
g. Feeling sad or depressed	33	35	32
h. Loneliness	35	38	28
i. Difficulty with mobility	46	16	39
j. Not being able to hear	39	26	35
k. Not being able to see	29	29	42
l. Disability	33	19	48

Here is a list of issues people sometimes face when they get older. For each one, please indicate if this is something you believe could be an issue for you.



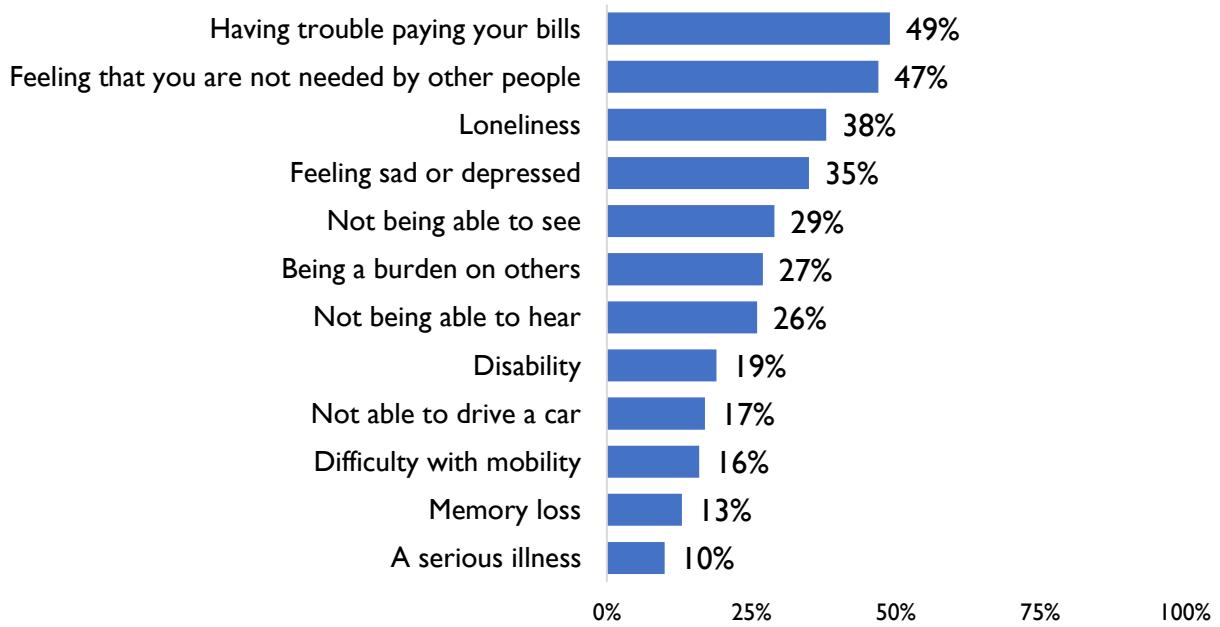
Here is a list of issues people sometimes face when they get older. For each one, please indicate if this is something you believe could be an issue for you.

Yes, or could be an issue



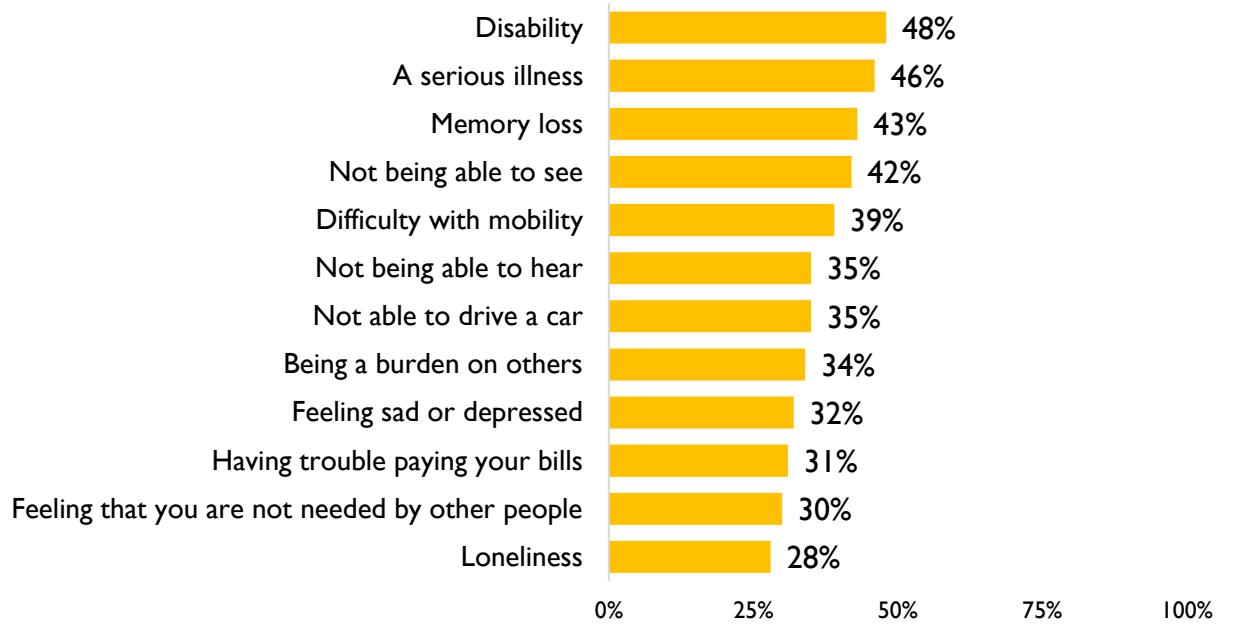
Here is a list of issues people sometimes face when they get older. For each one, please indicate if this is something you believe could be an issue for you.

No, will not be an issue



Here is a list of issues people sometimes face when they get older. For each one, please indicate if this is something you believe could be an issue for you.

Don't know

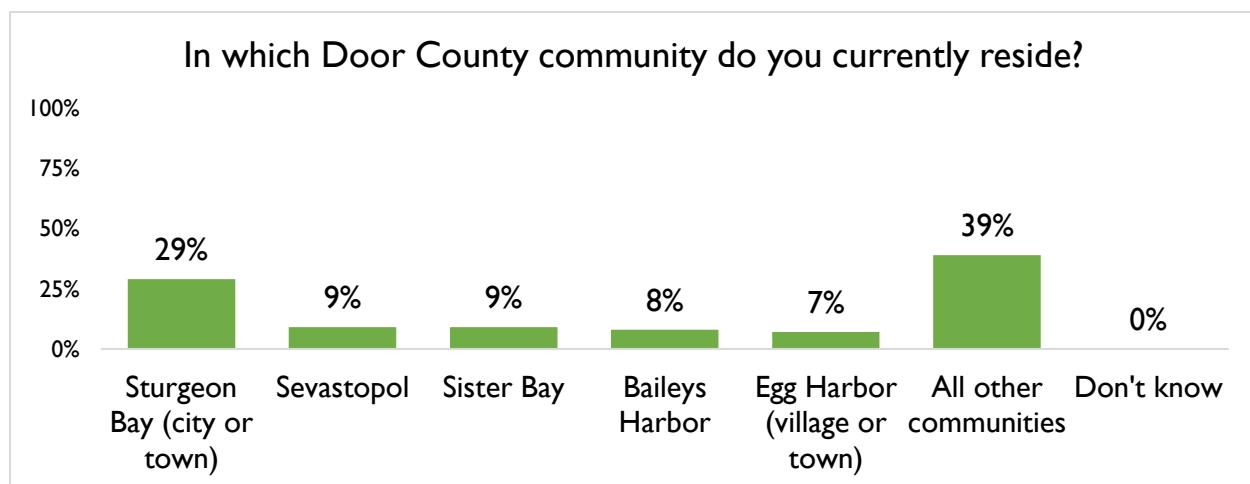


13. What services should be offered in Door County to help residents age in place?



14. In which Door County community do you currently reside?

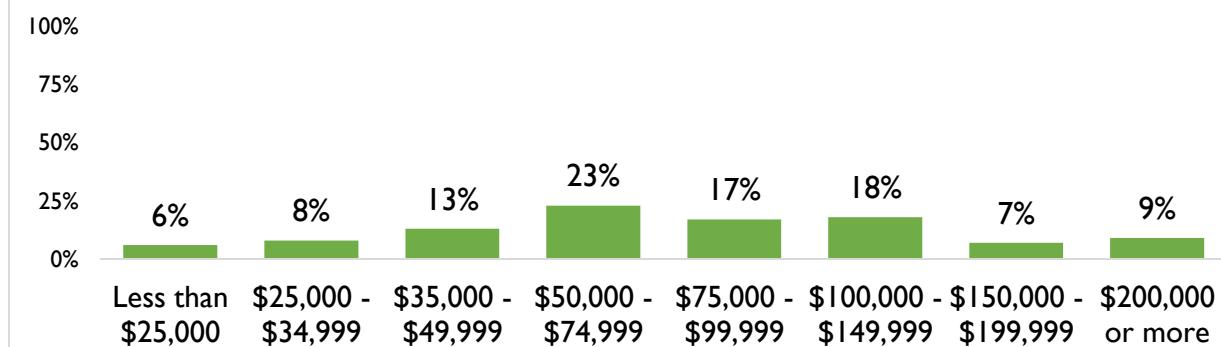
Baileys Harbor	8%
Brussels	2
Clay Banks	1
Egg Harbor (village or town).....	7
Ellison Bay	5
Ephraim	2
Forestville (village or town).....	2
Gardner.....	2
Gibraltar.....	6
Jacksonport.....	3
Liberty Grove	6
Nasewaupee.....	4
Sebastopol.....	9
Sister Bay	9
Sturgeon Bay (city or town)	29
Union	1
Washington Island.....	5
Don't know	<1



15. What is your combined total household income before taxes in 2021?

Less than \$25,000	6%
\$25,000 - \$34,999.....	8
\$35,000 - \$49,999.....	13
\$50,000 - \$74,999	23
\$75,000 - \$99,999.....	17
\$100,000 - \$149,999	18
\$150,000 - \$199,999	7
\$200,000 or more.....	9

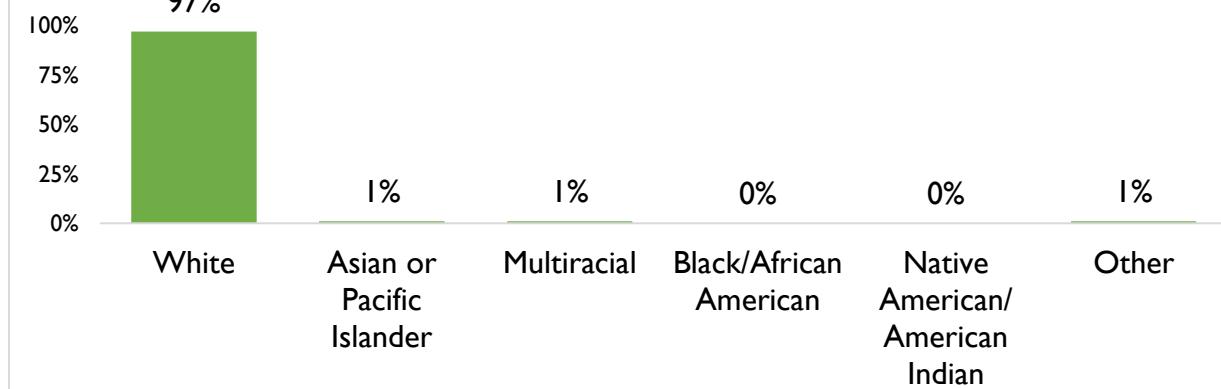
What is your combined total household income before taxes in 2021?



16. Which of the following best describes your ethnic background?

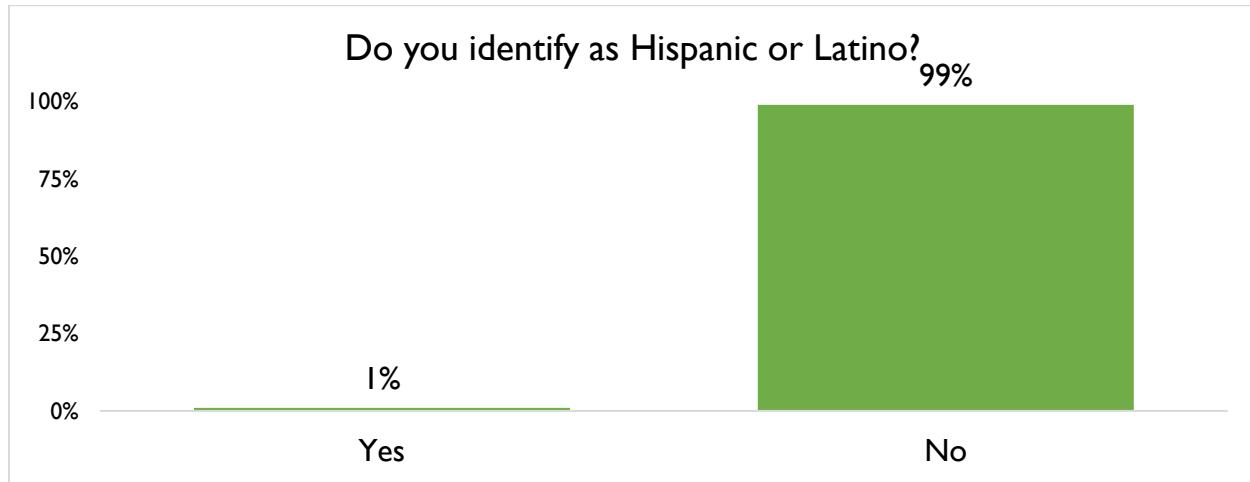
White.....	97%
Black/African American	<1
Asian or Pacific Islander.....	1
Native American/American Indian	<1
Multiracial	1
Other.....	1

Which of the following best describes your ethnic background?



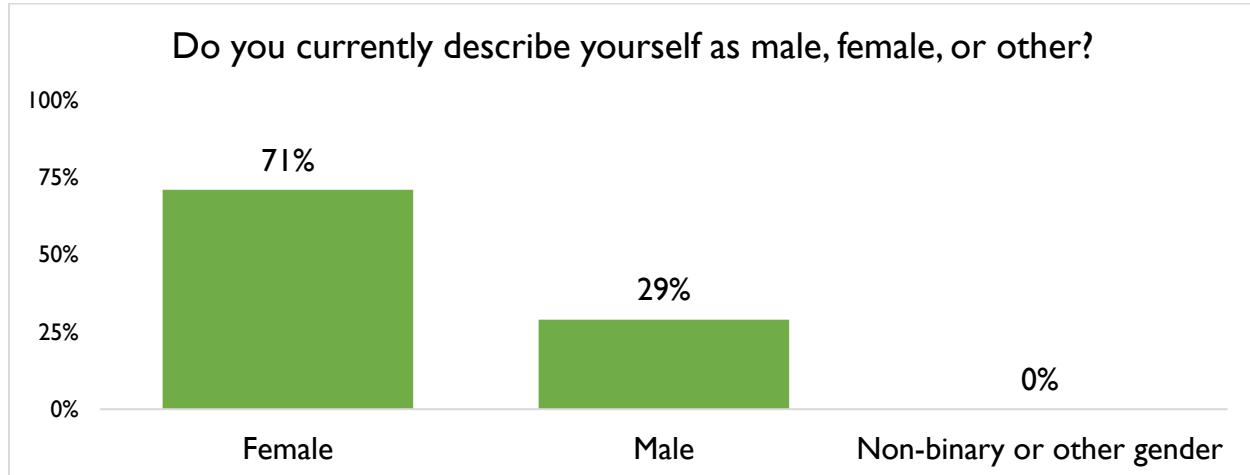
17. Do you identify as Hispanic or Latino?

Yes..... 1%
No 99%



18. Do you currently describe yourself as male, female, or other?

Male..... 29%
Female..... 71
Non-binary or other gender <1



Thank you very much for your time and help with this important study, we appreciate your input as we strive to help our residents enhance their quality of life as they age and improve the quality of our services.

Open-Ended Comments

Q3. Where do you currently live? Some other place, please specify:

- Rent
- duplex
- Rental apartment
- BOARDING HOUSE
- Rent a house
- Villa at Good Samaritan
- business
- retirement village
- Renting a house from a family member
- I live in the house provided with my work.
- HUD apartment
- Avilla at Scand
- Rental home
- Subsidized housing
- in a condo
- condo complex
- Mobile home park
- Rented home
- senior living facility, independent living
- Belongs to family
- Scandia Village Villa
- Mobile home on own property
- Senior living facility
- Own home in SW Wisconsin. Seasonal residents for 45 years, lived in DoCo full time for about 10 years.

Q6. Which of the following types of services would help you stay in your home as you age? Please check all that apply. Other, please specify:

- not sure
- all of the above would be helpful at some point I'm sure.
- Don't need. Only anticipating
- None
- Access to affordable housing
- Nothing at this time.
- rent assistance
- Currently independent and not in need of services and hard to know exactly what I'll need
- Yard and property maintenance
- Medical services closer to home (northern door)
- Auto maintenance
- Please get us high speed internet up here!!
- All of the above would be helpful to different people at different stages of their aging life.
- Wouldn't know until needed
- More specialty doctor availability in Door County
- No help needed at this time
- Since Sister Bay Automotive closed it is very difficult to find a reliable location to get your auto repaired by someone who won't gouge you in price or that is a qualified mechanic. You have to go to Sturgeon Bay and arrange transportation back to northern Door County if you have to leave your vehicle over night.
- Affordable internet and tv
- I am not sure what I will need in the future, so this question is difficult to answer.
- Social activities appropriate for active seniors, not bingo or shuffleboard.
- Affordable mortgage, one that doesn't put me more into poverty.
- Unsure since I am not in that situation
- none
- I currently don't need any of the above services however in the future I may need some or many. My goal is live as independently as possible for as long as possible.
- social activities for younger people.
- Medical facility closer to where I live
- Maybe some of the others as needs arise.
- none of these really are applicable to me now and I have no idea what I will need in the future. Not sure this kind of question is helpful as it seems to require forecasting on conditions/needs that I have no way of knowing.
- Perhaps visitors
- We will see when i get there.
- None
- None at this time
- I don't believe I am able to give an appropriate answer
- More workforce up here to service the retirees and not just the tourists
- Probably all of these at some point
- NONE AT PRESENT
- We're good for now.
- I can't see needing any of these services.
- an employee to help run my business
- lower taxes
- Intelligent pre-planning - the current generation of retirees simply believes that] they will be forever 21!
- N/a
- I may need help with all of these at some point or possibly none of these. I won't know until I get there.
- Help with doctor visits. To be sure I am getting the correct information.
- Welfare checks (someone stopping by to see how I'm doing)
- Things I don't understand now. I'm only 86
- updating current residence to allow for mobility devices such as wheelchair or walker. Current house has quite narrow doorways
- not possible winter
- Reliable delivery of grocery shopping list.
- n/a
- An affordable place to live that isn't a fucking STR.
- Couldn't afford services
- Grief Services

- Still at an age where I don't need these services, would depend on situation
- Financial aid
- Dog sitter
- I have no idea what my capabilities will be as I age
- None
- garden help
- Help transitioning once living at home is no longer an option
- volunteer activities I could do at home
- nothing
- NONE
- Evaluation as to what assistance I may need
- Na
- Wellbeing visits
- getting to cultural & social
- Senior citizen discount cards to patronize local restaurants or businesses
- hard to say no need now and I'm healthy
- Take me on walks
- Help with home maintenance
- don't know at this time, depend on cognitive ability
- Consistent cell phone coverage
- window washing, trash removal
- Difficult for me to say at 57. I have however helped many elderly transitions from home to Sand and feel there needs to be a person assistant business for navigating those transitions
- depends on what the disability is
- All of the above
- in home nurse calls
- all provided by Scandia Village
- Home modifications
- Federal, State and Local policies that are aligned to support the concept of "aging in place" and do not penalize access to healthcare and long-term care services based on assets and/or income levels. Basically, eliminate the marriage penalty and the requirement for older adults to have to "spend down" their assets before being eligible for long-term care (via Medicaid-only at this point).
- NOTHING
- Professionals who could help me determine if it really is in the committee's best interest if I should/am able to stay in my home. Because it is not all about what is best for me, but what is best for our community.
- chiropractic care
- All checked I currently have.
- Periodic home project/maintenance help
- IF I NEED HELP, I WILL TALK TO MY FAMILY MEMBERS
- Hard to project into the future. I'm healthy and able now so no assistance currently required.
- My younger wife and I manage quite well
- We are still self-sufficient and do not need ant services
- Already have assistance from family
- I can only imagine that all of these could potentially be an assist to me.
- Help making home handicap-able
- Closer major/emergency medical
- gardening help

Q8. Would you like to engage in more of the following social activities as you age? Please select all that apply. Other, please specify:

- Engage at our local Sister Bay Athletic Club
- I am fully occupied at this time and will continue as is for the foreseeable future.
- research study. fall prevention
- Travel
- church activities
- The ADRC is great if you live in Sturgeon Bay, but it is quite a drive for an elderly person
- Church
- Engage in lifelong learning (e.g., Learning in Retirement)
- Fishing / Hunting
- Have tried ADRC and YMCA and find Silver Sneakers and Zumba Gold inadequate as an active senior.
- attend lectures, cultural events, activities outside the peninsula
- Engage in community online group activities
- I already engage in most of these.
- Be able to stay connected to friends and church.
- Don't know if any of these will be desired in the future
- Clearing classes
- Help getting to church or other social outings
- I'm pretty busy now, so not more at this time.
- I'm already really involved in a lot of activities, including some of the above, so don't want to do "more" than I am currently
- Maybe kind of a poor question...I engage plenty now and do not need to engage "more"
- Music concert / audience participation
Regular walking.
- Time with friends
- We are already engaged a lot and would like some time off.
- I need to retire first!
- Need help running my business
- I still work too much!
- Again, the current generation believes themselves worthy of being served, but refuses to participate in activities necessary for community such as working a shift or driving school bus.
- keep in contact with church members
- church
- I do all these things already
- Learning in Retirement classes (DCLIR)
- I am on social security disability for PTSD and very limited income so does not work to do to many extracurricular activities
- Q is difficult to answer at this time
- Not sure about this question. I am active now, hope to continue to be
- athletics for seniors - bicycling
- Church
- give tours
- A musical band for senior citizens
- church
- Book club, Bible study, Great Courses
- Focused support groups.
- play golf 2/week
- Volunteer
- Art, movement, writing, music classes
- Volunteer at Scandia Village and Church
- At minimum, maintain current level of engagement.
- Engage more with friends
- ? Don't know for sure
- family get-togethers

Q9. How do you find out about Door County services available to you? Please select all that apply.

Other, please specify:

- I don't need any help at current time
- haven't needed to reach out yet
- wichp
- Getting flu and COVID shots on Washington Island.
- NWTC
- Mailer
- mailer
- Pulse online
- Mailer
- Doctor
- Peninsula Pulse
- DCMC social services and memory center
- Mailing
- never know about it
- AD
- family researched
- WICHP
- mailing
- Mailed notices
- Work in community health field
- All of the above
- WICHP
- Through knowledge about United Way partners
- WICHP
- Friend
- Church
- WICHP (Wash.Is)
- Mailings
- Church
- Other than this survey, did not know of DC services
- Colleagues in healthcare
- Church
- internet
- have not found any
- Search as needed
- I don't know of any effort by DC to inform seniors until they have health care needs
- Specific Internet search
- Awareness of services due to job prior to retirement.
- Pulse paper
- referrals
- Local Library
- WICHP
- Not sure
- online newspapers
- WICHP
- I am from the UP
- Learning in Retirement classes
- My caregiver
- Mailed info
- Church
- job
- Peninsula Pulse
- Flier left at my home
- email
- I'm from here
- NEVER social media lies
- Local news online and newsletters sent to me
- MAIL
- Word of mouth
- The Pulse
- I don't. Occasionally I'll try to find something and mostly find it doesn't exist.
- WICHP
- Don't.
- WICHP
- Wichip
- Mailings
- WICHP
- WICHP
- WICHP
- local news
- WICHP
- At Shepherd of the Bay
- Cindy
- flyer at Scandia Village
- Do not need yet
- Church and Scandia Village internal communication
- Peninsula Pulse
- e-mail
- pulse
- Mail items received
- YMCA
- Church

- Having to assist with aging husband who was placed in an assisted home
- Just walking around and being aware
- Family
- DCDN
- Not needed yet so haven't searched
- WICHp
- WICHP

Q13. What services should be offered in Door County to help residents age in place?

- Transportation/transit system. Door would be difficult to navigate without a vehicle or the ability to drive.
- Trauma hospital, senior center, car services, senior living facility
- If you live in your own home, then yardwork & snow removal is a top priority for me.
- Internet, transportation, specialty medical care
- Unsure
- Home health services
- internet connectivity
- help with shopping and groceries
- Transportation would be nice
- don't know
- Help with home maintenance. Regularly scheduled welfare checks.
- Many
- Transportation and companionship
- More specialized medical care, i.e.: cardiology procedures.
- Improved access to affordable housing, public transportation, and free public spaces.
- Better-quality in-home aid
- We're pretty well set at the moment.
- A twice-yearly check-in visit by phone, followed by an in-person visit if requested. A pre-approved list of home health aides with rates
- Home aids, snow shoveling, and very important: rides to shopping and doctor
- Home Health services and Caring for Caregivers services
- An updated retirement village that many other states offer. It needs to have multi-level of care facility. Not Scand!
- transportation - you need a car to survive in Door County, and to be able to drive that car
- Assistance making homes safe (ADA compliant), HOME HEATCH CARE! I currently have trouble finding care for my 95 y.o. mother.
- Good communication accessibility
- transportation
- Home health assistance if necessary
- Expanded in home care, care coordination, transportation
- Volunteers or low-cost assistance for increasing social engagement and providing non-medical assistance like shopping, dining out, housekeeping, delivery of items.
- transportation
- Better health care for emergencies rather than only Sturgeon Bay
- more options for emergency and trauma center medical services closer than Sturgeon Bay
- Affordable, reliable high speed internet, transportation options.
- In home cleaning, yard and maintenance help. Fresh food from farm market- more vouchers. Home health aid check ins
- Instacart, Meals on Wheels, housekeeping help
- Easier health care access to qualified doctors and dentists. It takes too long to get needed appointments. In addition, the urgent care facilities take too long to see patients. The Door County Medical Center has an excellent emergency room, it's the non emergency services that need to improvement.
- centralized site to let everyone know what's going on in the community (festivals, events, volunteer opportunities, etc.)
- Multi tiered senior living place that has many amenities
- Stronger medical resources
- Need the availability of more in-home services
- All possible medical help regardless of insurance. Emergency, counselling, lab-work, preventative care, etc. Less expensive housing
- Home visits from nurse, transportation to doctors and shopping
- Transportation, people who can provide assistance in home whether for pay or covered by insurance,
- Daily check in's

- Thoughtfully created care communities with access to small grocer, healthcare, companionship and outdoor space.
- I think a neighbors helping neighbors organization, things to do for people who have just lost a spouse or who are single would be helpful. So many people will lose their loved ones and I think the community should work to help people through that time to ensure these people continue to live a good life without depending on their children.
- Telehealth
- Neighbor to neighbor help network
- Periodic in-home assessments to ensure residences are adequately equipped and/or adapted to accommodate aging in place. County assists with updates/upgrades needed to accommodate or alter homes. This might be done in partnership between county government/aging agency and local EMS and fire departments.
- Not sure
- Better access to medical services. My husband and I are still working and if we need any medical services we seem to have to go to sturgeon bay and/or Green Bay which takes half a day or more to accomplish.
- Transportation will be very important.
- Transportation that's free or affordable. Virtual doctor visits. Home maintenance services. Choices in quality assisted living options..
- Someone to check in with them and tell them or educate them on the services that are available.
- Need a lot more people checking on each other
- List of "handy person" to hire to do small jobs in home or yard.
- More housing built in a retirement community with access to walking trails, indoor exercise center, community center, dining areas for socializing, swimming pools , transportation to events and medical facilities.
- We may be the rare residents without kids or family, so our concern is if one dies, could there be a service where a CNA calls or visits one or twice weekly? We both want to avoid assisted living or nursing home as long as possible, so any services to do so would be of interest.
- Home health care
- Transportation
- Many people really just need interaction- some have medical or other health issues but someone who cares can do a world of good.
- intergenerational living spaces, communities.
- Public or private transportation.
- Don't know enough about what is offered now to comment
- Regular check ins with someone to make sure all is well
- Affordable care facilities
- Well checks; doctors visits
- Activities that are modern, not based on several decades ago. A fresh look at what seniors like to do.
- Transportation
- Pet care (walking, taking to veterinarian, etc.) might be good. I don't currently have a pet, though I sometimes see an older neighbor struggling with her pet
- Low cost home health help, transportation, grocery shopping
- Home health
- Access to in-home help, especially in northern tip of county; more options for residential care (just moved my parents to residential care in Michigan).
- netter internet, public transportation
- Home maintenance like painting, fixing things, lawn care, etc.
- Greetings! My name is Ashley Lusk. I have worked with the Geriatric community for almost ten years, offering personal exercise in their homes. I have been working with many of my elderly clients for eight years or more. I see firsthand what things my clients struggle with in Daily life. I'm excited that you have created this nonprofit!! I believe more home caregivers could make a huge

difference in this aging community. I also believe fitness professionals like me could really help keep elderly individuals independent. Thank you!

- nursing, physician services in the home
- a simple to use "call them for this" one pager
- home health care
- Expanded in-home healthcare
- Consistent access to in home care givers
- Transportation
- transportation
- I think county and local services are doing a pretty good job at this time
- Access to a handyman for small home repairs
- Not sure
- Better healthcare
- not sure
- I think continued awareness and easy access to actually knowing what's available will help people. Many don't know what's out there.
- Telehealth, high speed internet, transportation to doctors, pharmacy, grocery, snow removal
- Automatic affordable garbage service
- Adequate transportation
- Better public transportation
- Transportation, lawn services, cleaning services, repair services
- Reliable help
- Help with housework, yardwork, etc.
- community outreach
- I think we have a lot of services, people just don't know about them. I think people tend to rely more on family in Southern Door and may tend to be more isolated and not near family in Northern Door.
- Home check ins and assistance in home if needed.
- Less trips to Green Bay to see specialists especially when getting older. Bring more specialists to Sturgeon Bay clinic and also more often. Sometimes I have to wait months to see a specialist here
- Transportation, community outreach,
- I believe we are on our own without causing financial assistance

- Home maintenance, handyman on retainer, senior duplex village with rental;\$1500
- At this point I am in good health and active but I don't know what the future holds
- Additional transportation for Washington Island residents for off-island events.
- 55+ community living
- In-home services (maintenance, cleaning, companionship)
- Social situations, Medical help and availability of specialist, housing
- Transportation, Meals, Help with bill paying
- A Health Department that provides RN's who supervise through physician referrals, people in their homes who have to transition from hospital to home and may need assistance from community services to remain independent. Essentially, transition help!
- income based senior housing
- Entertainment
- Rental 55+ communities
- transportation
- transportation, high quality internet services, medical services, access to food
- A place where single adults could meet and socialize
- Available, reliable, and affordable home repair services and lawn maintenance services - nearly impossible to find at any age!
- transportation, home health visits, physical therapy, social visits in my home
- Good transportation and reliable doctors and clinics.
- All that apply- Transportation, meals, help navigating, help keeping a pet, accessible and affordable health care
- Transportation assisted utilities payment
- ?
- HOUSING ISSUE- THINKING OF SELLING BUILDING. NOT MANY PLACES I CAN GO.
- Home evaluation for ideas that would make it safer as I age. i.e. stairs, railings, no throw rugs, less furniture to bump into, etc..
- Fair honest voting
- Convenient transportation

- "a la carte" services (i.e. as needed)
- N/A
- Help around the house.
- Reliable, affordable transportation to and from Green Bay for medical appointments
- Home health care, meals, home and yard maintenance
- Accessible/quality living opportunities close to the downtown area.
- Transportation, meals, telephony, high speed internet, and recognizing there's a whole group of active seniors in Door County who are not being served.
- assistance in home at an affordable price
- Transportation for grocery and doctor.
- more medical specialists
- More resources for care in home
- Transportation to GB medical facilities that is low cost
- Home maintenance support,
- In-home services as required
- Quality in home healthcare
- More home care
- Home care givers and home maintenance
- There is lack of caretakers at affordable prices. These folks are needed to help with everything this survey discusses. There also are not medical professionals who can come into the home to make well checks, which is needed. If nurses do this, like they do in suburban/cities, I'm not aware of it. Also, there is nothing for folks with Osteoporosis. Doctors just push meds and fail to promote bone health, safety, proper body mechanics, good posture. It's just about medicating the elderly from what I see with caretaking both my parents here. The drugs, too often, create new or secondary conditions due to side effects. My mom continues to suffer from all the meds they give her, which then led to new conditions based on medication side effects. I also see that doctors tend to rush elderly folks because they are too busy herding patients and staying within a short time limit. There's so much more to do to keep people in their homes, yet it's cheaper and better for elderly and society if we do so.

- Yet, not enough support exists to do so in rural America. It is clear that trained caretakers are needed to help this occur.
- Periodic wellness checks
 - Home safety issues, falling, etc., transportation out to shop, doctor visits, social events, etc.
 - Social Support or Opportunities, Transportation, Help in home
 - More transportation to and from Green Bay at an affordable cost. More help with bills. If the person is in poverty there should be bill assistance. More options for food pantries, the ones here are the worst ones ever, it's so sad, I've seen little old ladies seriously take moldy veggies home to eat, nothing offered should be moldy, there's four grocery stores just in sturgeon bay, there never should be moldy food, also gas stations have fresh veg and fruit that could be donated also.
 - I am unsure
 - The last question was impossible to answer, because who knows what the future will bring, don't know is the only answer
 - Neutral information about what types of modifications can be done in their home to help make it more useable longer
 - Not sure
 - More things for younger people to do outside of pumpkin patch and fall fest
 - The ADRC menu of services offered from other locations especially in Northern Door, perhaps from Ellison Bay/Sister Bay NWTC. More group housing supporting independent living.
 - Easy monitoring and affordable senior housing.
 - Transportation and affordable housing are serious issues for many seniors in Door County.
 - Accessibility at festivals, major tourist areas, AFFORDABLE rent
 - Aging community facilities. From home or apartment to assisted care to full time care
 - locating services as they are needed--lawn care, etc.

- more social, and especially physical activities, to keep us moving and alive
- Safe, affordable housing; affordable, accessible childcare; jobs with good wages and health insurance so workers who provide the services are able to live in Door Co.
- Affordable transportation to grocery, shops, health care; good internet service and instructional help as needed; maybe a “buddy” system with a younger adult to check in with.
- better all services on Washington island like x ray and all therapy therapists
- A progressing range of in-home services.
- Transportation
- Health center in northern door
- Transport services to appointments, shopping and entertainment venues
- transportation, grocery shopping, medical assistance
- Volunteers to drive seniors to appointments or shopping.
- Better public transportation
- better transportation
- In home help
- Visiting care, transportation, home maintenance services such as snow removal and lawn, window washing gutter cleaning - affordable! House cleaning
- Communication to all residents as there are residents not using internet
- In home care of varying degrees based on individual needs
- Hospice on the Island, better medical
- Transportation assistance, house upkeep/maintenance
- definitely transportation, especially north of Sister Bay. I have an aging neighbor who cannot drive and this has caused her much pain and concern. Home repair is also needed--just having someone to call when something smaller goes wrong (we know to call electricians, plumbers, etc.)
- Home health care and round the clock skilled careers who can come in shifts.
- Home health that includes physical therapy, care for ports and iv antibiotics, wounds care, IM injections.
- Arrange for caregivers to come to our home
- Help with home maintenance. Seminars for resources available...transportation availability
- More medical facilities in northern Door County
- Home health services. Transportation service.
- More outreach to seniors
- Counseling to help make decisions about aging as needed
- Transportation if I am no longer able to drive. Amtrak to Ellison bay would be nice.
- That is the \$1000 question
- Availability of care givers
- Transportation
- more caregivers
- Transportation, social support
- Help with home maintenance
- Increased telemedicine. The types and amounts of in-person "specialist" HCP visits required are alarming currently, particularly for Medicare patients
- I personally think we have it pretty well covered
- faster internet, public transportation, lower prescription prices
- Frequent, dependable public transportation
- Match younger residents who need a place to live with older residents who need help and have space in their homes.
- reliable transportation
- Compensation for family members taking care of the elderly, keeping them off of Medicaid or out of a nursing home.
- At home assistance so we can in our homes longer
- Far more assisted living beds. Nursing home/childcare combo.
- Encouraging volunteers to help with yard and house -- chores and light maintenance
- Mobile cna/nursing care for at home care as needed

- more aging facilities or transitional medical housing as people age; need more health care workers in this area
- Most care I am aware of is in assisted living facilities or nursing homes, so having more services that come to the home would be helpful.
- Help with basic home upkeep
- Assistance with hiring reliable service for home maintenance repairs
- Not sure of all available now.
- I would like to OFFER activities involving poetry music and walking.
- not sure
- SUPPORTIVE - CLEANING, SHOPPING, MED MONITORING, LIFELINE, TELEMED
- I really don't know at this point. Maybe a regular home visit by a person who becomes familiar w you.
- Home maintenance
- Home health, transportation
- Most services are available if people seek them out and can afford to pay for them.
- Home care
- They do a good job
- In Home Health Assistance that is affordable. Respite for major caregiver spouse.
- A pool of employees to help run businesses. A pro business attitude, stop raising taxes, provide places for employees to live.
- none that are publicly financed.
- In home services from housekeeping, grocery shopping, to personal care services, transportation
- Affordable housing so the next generation of workforce can actually live here so that the aging population can hire them to do what they can't do themselves.
- All the above concerns
- Help navigating the complex healthcare system. Particularly the lack of coordination between DCMC and specialists in Green Bay
- some kind of group get together so aging population can hear and see what is available to them
- more in home care options
- More in-home healthcare aids. And housing for those providers.
- More senior activities, senior living communities
- An advocate program at the doctor's office. I would write more , but your program will not let me go back to correct a mistake without having to delete & write the whole thing over. Bad survey.
- Transportation
- meal service, personal care, home maintenance
- Transportation
- should be doing this but I only saw an effort to do so when my wife got Alzheimer's. The primary problem is that service provides categorize and stigmatize groups rather than find ways to keep people engaged in their community. The very name ARDC speaks to a process of carpementalizing service recipients into categories that can be managed rather than supporting community management of all.
- better internet access!!!! (today my down speed was .45/up was 1.72) better transportation services (uber-like?)
- Transportation - More then just the Sturgeon Bay area
- Not sure. So far my husband and I have been fortunate as have our friends, so haven't had to deal with these matters. We are all cognizant that we may have to at some point, so do have strategies in mind.
- Handyman type service to fix/do minor repairs around the house. Possibly heavy lifting/moving things
- Meals on wheels was a wonderful addition to needy people. Covid stopped that; needs to be reinstated for both volunteers and recipients.
- Transportation, home maintenance, in home care
- I haven't decided whether or not aging in place is a good Idea. I think the best idea is children should take care of their parents.
- affordable transportation to doctor appointments, grocery stores, etc., for persons that can no longer drive

- Transportation & in home services
- more in home help for aging in place
- Service to help check on aging residents. Occasional phone checks, door to door checks, mail surveys, etc.
- Home care
- Rent FREEZE
- Transportation and general home maintenance are concerns I have as I age
- Flexible home and nursing care
- Home care
- I think we have good resources. They just need to be more apparent through educating population they are available.
- affordable rental housing for seniors
- More assistance for those who are trying to care for aging/disabled family members and keep them home as long as possible rather than placing them in public care.
- more in home services/providers, more meal delivery/grocery delivery options
- Home visits / check ups - delivery of food and prescriptions
- Snow removal, yard work, car rides, planned outings
- I think the number of in-home caregivers or agencies should be a priority in this county. I also think we need to encourage young people to go into healthcare careers, i.e.. nursing, CNA, radiology, etc..
- Homecare providers, meals,cleaning,bathing, grocery shopping
- Affordable taxi service to health appointments within and outside of Door County and shopping
- Lifelong learning classes to keep a person's brain active & interested in things outside of self.
- Public transportation
- Home Instead type of services: everything from personal cares to preparing meals, running errands
- More specialty physicians, specifically a Gastroenterologist.
- Transportation, meal and shopping services
- Transportation
- Keeping utilities and property taxes affordable. They have been explosive and will force us to sell when we don't want to.
- In home services such as housekeeping.
- Transportation. Meals delivered or put online so you know what is being served. Card games they play at ADRC.
- transportation
- Right now I am fine with my church, ADRC and the YMCA
- Do home checks, many people have tubs they step over- should have walk in stool showers
- Centralized listing of service providers to assist with needed help
- don't know
- meals and transportation
- Understanding
- IT WOULD BE HELPFUL TO HAVE PHYSICAL THERAPY AVAILABLE NEARBY.
- HELP WITH CLEANING HOME, HOME REPAIR, LAWN MOWING, TRANSPORTATION TO DOCTOR AND SHOPPING AND SOCIAL ACTIVITIES
- Activities in Central Place in Northern Door
- Private pay home care
- More health serves like cardiology etc.... ones that we have to go to green bay for.
- Lower taxes
- Financial assistance
- A department store that offers a variety of home goods, affordable clothing, etc. in Northern Door County as was once available when the Pamida and Shopko stores were here.
- Reasonable price and availability for independent contractors to help fix here and their old house in this expensive living cost in Door County.
- Reliable transportation, home maintenance support
- Transportation within Door county
- not sure
- More in home cooks, cleaning assistance
- Home care services

- Help with groceries, house cleaning and yard work. Transportation options. Someone to sit and visit with residents.
- HAVE MORE FACILITES, EDUCATE THE PEOPLE.
- In some areas people at a certain age are not obliged to pay any tax increases.
- Transportation. Awareness of elderly who live alone.
- more help for persons that live in Northern Door County north of Sister Bay
- Affordable duplex/condos, Retirement communities
- More in home care
- Helping family know what's available.
- Affordable options, my apartment is too expensive to stay in it if I want to retire.
- assistance to stay in home as long as possible
- am not sure
- We find the ADRC to be a great service for a number of things. IE tax prep, lunch meal activity's Medicare review to name a few
- ADRC services are available. 'Cab' services are available. Food delivery is available Need ways to secure in-home assistance with living tasks
- In home health care. Help with pets. Better internet.
- Better internet service and prescription drug assistance above the part d plan.
- more affordable housing
- transportation, meals, house maintenance
- Handyman - as a woman alone, the smallest household challenge or repair can loom large. And it is difficult to get local folks to respond at all, let alone for a small repair.
- Appropriate services to the aged
- I hope to be able to stay in my home but might need assistance, health care, mobility, driving, ?
- Visitation opportunities
- Don't know
- Better transportation options. More caregivers (better pay for caregivers!) Help with home maintenance chores.
- affordable housing,
- have a phone number to call to help with any problem you are having
- Access to good transportation to hospitals in Green Bay and help if surgery has to take place in Green Bay.
- Sorry I really don't know. I guess what they're offering is pretty darn good compared to other counties.
- ADRC back to stop by meals and salad bar option
- Reduced costs of tourist activities and in tourist-type stores for senior residents. Tourist pricing prices the locals out of the market.
- In home care/assistance
- Public transportation
- Allow a tax freeze on property to home owners at the age of 70.
- Affordable senior housing. More age-in-place communities. Transportation.
- Services of ADRC and YMCA, Neighbor2Neighbot
- Support services; a place to live NOT in an apartment complex
- The ADRC, the staff over there is genuine in their desire to be helpful and they actually follow through
- lower the tax's
- home health care
- Aging and disability, transportation, medical services, internet services, care giver availability
- Stabilize the economy NOT as a tourist destination. Tourism causes inflation.
- In home, non medical assistance.
- Not sure
- In home health care, not enough caregivers available
- Maybe someone to stop in on occasion or a daily checkup phone call.
- I would love to age in place in planned community that allowed me to have some space of my own yet be with other seniors and if possible, younger families
- In home services
- Elders should get themselves to the Y and get into a regular workout program as soon as possible

- Home health care. Delivery of groceries. Transportation like Door to Door.
- get the speed limits lowered on back roads
- More medical home visits
- More companion programs. Someone to visit, make a meal, do an activity, or could be someone to just spend the night. I get this right now is nearly impossible with not finding help.
- Cleaning, transportation, grocery shopping
- Grocery store rides/Doctor and pharmacy appointments
- I can't think of any at the moment. It seems like there are resources, but I have only had to access them once, when I fractured an ankle.
- Home health care and transportation
- Transportation
- Senior discounted property tax. List of drivers, handyman, housekeepers for seniors that are available in a timely fashion and are reasonable priced who will not take advantage of seniors or cheat them.
- Transportation to doctor hospitals that is readily available; grocery shopping; light housekeeping; pet care
- NO
- MAINTENANCE ISSUES
- I really don't know. It would vary with the individual. But low cost transportation would be a must.
- A helping hand services or handy person service for small jobs or needs.
- Home health aids
- Transportation throughout county, help with home repair/maintenance, more home health care options
- More discounts for food, rental assistance etc.
- Transportation, transportation, transportation
- Public transportation
- Transportation services
- Equipment loans; home and yard maintenance
- In home care providers as well as service people to help with general home maintenance.
- Service that could accommodate regular check on visits and help with household cleaning
- NONE
- Help shopping, errands, meal delivery.
- trustworthy in home assistance and transportation a few days a week
- Can't imagine door county could offer enough services for rural residence to age in place.
- Deliver groceries & medicine.
- Assistance with various individualized issues. Needs with vary depending on aging adult and circumstances. Some will need physical help, some will need social help, etc.
- Assistance with aging costs e.g. respite care, securing caretaking assistance that doesn't cost an arm and a leg
- Places that are reasonable for renting
- Affordable home health checks
- Transportation, affordable housing, support groups.
- A specific, easily accessible group named Door County Aging in Place (DCAP?) with definite and specific resources for aging in place so that those who need help with one thing or another can get the help they need in a TIMELY manner. As people age response time is an increasingly crucial issue.
- home health care, if have to move would like to move to a continual care community that offers, town houses, apartments, assisted living, memory care and nursing home.
- Washington island has many services in place coordinated by WIClhp but we can always use more. WI pretty much takes care of its own.
- They are not an issue because I am already old at age 84. A center to volunteer your abilities where they are most needed.
- have family help more, do not depend on others or the government
- House care, personal care
- transportation if and when needed
- Don't know
- Affordable housing

- Traveling in home nursing
- Help with indoor and outdoor maintenance
- Transportation, in home services
- More help with people staying in their own homes.
- Snow removal (especially snowplow debris in driveway), house maintenance (gutter cleaning, windows, caulking, etc.)
- financial budgeting & counseling, affordable cable & Wi-Fi, grocery \$ and not food shelf food that is spoiling & not MY choice
- affordable transportation for those living in the country who can no longer drive
- Traveling medical support...house calls
- We have ADRC, Door to Door, YMCA
- Nurse home visits, home maintenance assistance
- senior check-ups at the yucca in fish creek
- Personal assistant business. Picking up mail and prescriptions seems to be a problem, Small job and Home Maintenance volunteers.
- Low or no property taxes after a certain age.
- More transportation, services in the northern end of the county.
- home & garden maintenance, housekeeping, transportation
- Affordable housing
- Start picking up brush again and doing leaves twice a year, there are too many air bnb's, there are a lot of changes they can do for elderly.
- educational resources available
- grocery delivery or pickup, affordable lawn and snow removal, being able to get doctors' appointments in a timely manner.
- I think Door County does a great job with their aging community more help with finding resources would be helpful.
- Transportation and support in the home
- home maintenance is an issue for my mom. We take care of as much as we can, but I see that as an issue.
- Legal and financial services
- Part Time Visits by Home Health Care
- Assistance with shopping, cleaning, home and yard care.
- Case manager
- A daily internet check-in system with support services
- more home health care
- When I am no longer able to take care of my single-family home, I would like to move into an apartment. I am not interested in low-income housing. I am concerned that there is not sufficient rental housing in Sturgeon Bay.
- Options for inexpensive dining and entertainment would be nice. Wish businesses offered discounts for full time senior residents.
- More care givers but needs to be monitored. Too many aren't doing their jobs.
- Drop off meals
- Medical urgent care in northern door county
- Maintenance of my home
- Senior day care
- home health care, transportation for those who can't drive
- Free Internet for all
- A spectrum of services that will change as we age and assessed regularly by family and knowledgeable community coordinators.
- Nighttime public transportation system within Sister Bay and to Sturgeon Bay
- Home modifications, charitable contractor services. Elder busing
- Transport upkeep on home and lawn/snow care pet services as medical help
- Need more caregivers
- Transportation
- In home assistance
- No suggestions
- unsure
- Senior center in northern Door County
- Increase in work for e
- I'm concerned by anyone who would answer the above question's "issues" as "will not be an issue". It's a fact of life that all of the concerns listed ARE possible. Nothing is guaranteed in life and to not think otherwise is very presumptive and ableist. Door County would be better if it improved its sidewalks (both increased the

number of them and properly maintained them), provided stiffer penalties for entities that do not follow snow removal policies, stop calling Door Co. a 'great place to retire' unless you're extremely wealthy, adopt the AARP's "Walkable Community" model, increase the number of businesses/orgs. that are Dementia-friendly trained, and ultimately understand that older adults are likely to become disabled (to some extent) and developing policies and practices from the most intersectional point-of-view possible has the greatest and widest impact on ALL sub-populations in Door Co.

- Volunteers visiting or checking up on seniors to be sure they are living independently
- help with indoor & outdoor work requiring lifting, moving; fall & spring chores; in-home recovery from medical procedures; updated list of resources for seniors
- Don't know
- Lower property taxes
- Transportation help for those who live beyond city limits
- Transportation in rural areas- better Wi-Fi internet connectivity
- IF THERE WAS AFFORDABLE HOUSING FOR THE WORKERS THAT CANT AFFORD RENT
- Waive property tax at 70.
- A ride program; even Lyft or Uber
- Services that can determine if ageing in place is safe and not overwhelming for the community. By not asking the community to provide unrealistic resources that might better serve folks who actually require help.
- in home Chiropractic care
- Volunteer friends to help with loneliness and socialization
- Better transportation; virtual doctor visits
- I HAVE A LADY WHO HELPS WITH SERVICES. SERVICES ARE OFFERED
- partner social worker or care manger to help connect the dots
- Transportation
- Community (center) activities

- I DON'T KNOW
- A resource agency that could connect residents with services that would help them age in place.
- Meals on wheels, high speed internet, transport, medical in-home services
- adaptive aids to stay in home, transportation,support
- Help at home to be able to stay in our own home
- Invest in young families so that we have helpers in our community and not just "old people"
- General home repairs for people that live in mobile homes. It's hard to find anyone that wants to work on them!
- Home health aides
- Assistance in obtaining "powered chairs" to manage different levels of a residence!
- Help with dr appointment
- Transportation to Sturgeon and Green Bay
- Home care staff
- Public convenient Transportation
- I'm looking forward to stronger internet in Liberty Grove
- transportation
- Grocery shopping
- Affordable places to live and have availability
- Have an affordable retirement community
- Improved low-cost transportation services
- Anything that can be done to keep older people connected to the community
- Services listed on previous questions
- access to community events
- Affordable and effective (offered when needed) transportation
- Transportation
- Comprehensive integrated support, like housing/healthcare/socialization
- affordable home maintenance and household work
- Social activities at the local libraries, YMCA, town halls or churches - like cards, board games, singing, book clubs. Automatic doors on buildings, less steps to enter buildings.
- Share with residents with what they can expect and be honest. Also, have more assisted facilities.

- 24-hour caregivers that are responsible and trustworthy
- An aging organization to help elderly with questions and instructions on how to, without feeling foolish
- Meals, transportation, comfortable and welcoming senior center to get out of the house, pet care and medical telehealth
- Public transportation
- Reliable help with small home chores Like heavy lifting or moving something
- Affordable high-speed internet!
- Most available. Except affordable caregivers and if there will be any
- Qualified and plentiful caregivers.
- Better access to medical care - closer emergency services
- Professional Advocates and Home Care Services
- In home aid
- Reduced rate charges for necessary house maintenance issues, e.g., Painting, lawn care/snow removal, general landscaping, housekeeping, internet/phone accessibility. Also, regular monthly “quick visit” to assess viability of continued living in home rather than assisted living, for example. County-wide service with next-of-kin info. Lawyers assisting with end-of-life issues: wills, POA's, etc.
- Home and garden maintenance including lawn mowing and snow removal
- mini-van service for transportation to appointments and grocery shopping
- Better doctors and health care facilities
- Oh, my, I have wet macular degeneration in both eyes & my husband was diagnosed with dementia 3.5 yrs. ago. You have touched on many services, some of which we have used. I am certain, if we live long enough, we will need most. While we are trying to prepare for the future, the unknown is frightening! Climbing is a concern, so light bulbs, new batteries in smoke detectors, etc. It would also be wonderful to have a listing of all available services in DC. We are actually considering making DC our permanent home because of the availability of medical services. Thank-you SO much for this!
- meals on wheels, medical care easily accessible
- personal visits by county person to check in (quarterly?) Ideally, someone who lives in each town. a Volunteer?
- Ability to continue to be useful to others
- Disposition of surplus goods, junk removal, deep household cleaning, property maintenance, personal assistance
- Good access to emergency and medical care, transportation assistance, meals on wheels program
- Reliable, consistent, ethical support in the basics of home life.
- Some sort of assisted living on Washington Island would be helpful; now people have to move off the Island when things get difficult.
- senior services agency as central place to learn about available resources, as social hub, as site for lifelong learning



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